Day 1

Introduction to Addigy and Addigy Device Management at a Glance

Explore Addigy company overview, platform navigation, and instructions on creating users and updating account settings. In addition to common troubleshooting steps when setting up your environments and policies via scripts and commands.

Enrolling Apple Devices in Addigy & Migrating to Addigy

Understand the Addigy device enrollment process and Apple enrollment methods - including Apple User Approved MDM requirements, Apple Automated Device Enrollment (previously DEP) through Apple Business Manager/Apple School Manager, Apple Supervised Mode. Best practices on Migration from another MDM platform to Addigy.

Apple Business Manager & School Manager

Implementation and integration of Apple Business Manager & Apple School manager with Addigy. How to use the multi-tenant environment in Addigy to set up different policies with different ABM/ASM accounts for clients.

LAB: Scenario One + Demonstration

This scenario-based Lab will walk you through and set up an Addigy platform based on actual methods with Addigy implantation that includes device enrollments, policy structures, and Addigy admin users policy restrictions.

Addigy Identity

Introducing and configuring Addigy Identity, the best practices, and properly integrating and setting up Addigy Identity with OKTA, Microsoft Azure AD, or Google SSO.

What's new in Addigy in iOS, iPadOS, tvOS

Device management with Addigy for iOS, iPadOS, and tvOS with Addigy. Best workflows and policies structures with mobile devices. Deploying System Updates for iOS, iPadOS, and tvOS, and different types of enrollments for mobile devices.

macOS Big Sur & M1 Management with Addigy

A brief description of managing macOS Big Sur and M1 chips with Addigy. Describe common issues when deploying M1 devices on MDM and resolve some existing problems when managing M1 devices.

GoLive Administration Best Practices
Understand how to find information for individual devices quickly. Explore how to use the Scripts section on the Devices page. Understand the tools available in GoLive and Remote Control integrations such as Live Desktop, Splashtop, and Live Terminal.

Apple MDM + Security Compliance
Learn about Addigy's Apple MDM configurations, custom MDM profiles, Apple privacy controls, requirements, and limitations. Best MDM security practices based on the National Institute of Technology Security (NITS). Deploying VPN and Wi-Fi payloads based on security types on Apple devices via Addigy.

Lab: Scenario Two + Demonstration
The second Lab will be focused on different real-life scenarios that will require the implementation of previously discussed topics such as MDM Security, GoLive resources and device handling, Big Sur troubleshooting, and Addigy Identity implementation.

Day 2

Day 1 Recap.
As a group, we will start the day with a recap of the previous day's training and answer any questions that could be asked regarding topics of the previous day.

Self Service & Scripting with Addigy
Self Service Configurations for policy inheritance and the Introduction of self-service scripts assignment to end-user deployments best practices.

Public & Custom Software & Extensions Executions
Public & Custom Software deployment, different deployment methods for software such as .pkg, .dmg, and .zip deployments. How to manage extensions executions for Intel and M1 devices.

Lab: Scenario Three + Demonstration
The third Lab will be focused on advanced software deployments and requirements, how to assign scripts to self-service, and how to manage the different software extensions.

Addigy Security, Monitoring & Alerts
Review Addigy Facts and Alerts, creating & customizing Monitoring items, resolving & remediating Alerts, and optional ticketing integration with alerts. How to create advanced workflows and scripts for the more complex real-life workflows and scenarios that Addigy Admins see every day, and how to use Addigy to solve them.

Addigy API
The Introductions of Addigy API workflows, Global MDM, and Addigy iOS Bulk Update via API. Discuss the upcoming changes of API v2.

Lab: Scenario Four + Demonstration
 Final Lab will be a comprehensive scenario of all the previous topics discussed, implementing Addigy Security, device facts, alerts & remediations, and monitoring events.

Addigy Best Practices
Overview of Addigy Best Practices, as a final recap before the certification test, is taken by attendees.

Resources

• ACE Training Guide
• Addigy Getting Started Guide
• MacStadium provided Virtual Machine

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