10 Reasons
Your MSP Will Love Using Addigy.

- **SLA:** You probably have powerful device management tools for your PCs but you have been "getting by" with your Mac support using tools that don't stay on top of what is changing in the Apple ecosystem. With Addigy you can expand your offering, meet your device SLA and stop treating Apple devices as outliers.

- **Not an empty platform:** Rolling out Addigy is simple and comes with software, scripts and enterprise features out of the box. If you use other solutions, you likely start from scratch or deal with a limited feature set. You can even authenticate and identify device users using Azure or Okta during DEP (Automated Device Enrollment).

- **Ease of use:** Engineers normally need expensive on-going training as a crutch for complicated and difficult to use platforms. Since Addigy is truly SaaS, has automated training videos and no mandatory onboarding, you can ramp a new engineer in no time and take advanced training at your own pace.

- **Single Pane of Glass:** You can ditch your remote control and screen sharing tools, since that functionality is built right into the platform. Speeding up support and minimizing extra expenses.

- **Be Proactive:** You can setup monitors with automated (scripted) remediation strategies to fix issues before you need to engage. Or deploy OS updates, custom software, security updates and 3rd Party Patching everyone needs in real time or on a deployment schedule.

- **Security:** Encrypt devices using FileVault and make sure you have your keys escrowed. Maintain/update and patch vulnerable software and enable live security monitoring.

- **MDM:** Configuration settings across macs, IPhones & iPads are going to make your life easier. How else are you going to find lost devices or get everyone on the same page quickly.

- **Multi-Tenant:** If you have one change or update that is good enough for one device, you can roll it out to all devices from a global policy. Rather than managing several servers, instances or environments and duplicate work.

- **Billing:** We don't make money unless you do. Since MSPs typically bill monthly, we align the way you do business. Rather than making you commit to annual licenses you may not use.

- **Ticketing:** Addigy integrates with several ticketing platforms, so you can elevate your level of service and take care of the break fix situations quickly. Or even unload that work to a partner.