Top 10 Reasons MSPs Choose Addigy

Discover the Top 10 Reasons MSPs Worldwide Choose Addigy for Apple Device Management.

Tailored for managed service providers (MSPs), Addigy equips IT admins with the tools needed for real-time management of macOS, iOS, iPadOS, and tvOS devices. Here are the top reasons why MSPs choose Addigy

1. RMMs Lack What MDMs Provide

RMMs are missing the core capability needed to have authority over Apple devices, which MDMs have.

- Traditional RMMs focus on Windows devices, while the fundamental management of Macs require MDM
- The Apple MDM framework is the only legitimate way to secure and manage Apple devices

2. Designed for MSPs

Addigy is your partner in helping to grow your Apple MRR.

- Cloud-based, eliminating the need for infrastructure maintenance
- Multi-tenant support for managing multiple clients and locations seamlessly
- Flexible monthly billing with easy scalability

3. Real-Time Device Managements

Up-to-date information is critical to keeping your devices running optimally and minimizing downtime.

- Access real-time device information effortlessly
- Initiate remote control or live terminal sessions with a single click
- Securely lock or wipe devices remotely to protect critical data.

4. Zero-Touch Deployment

Ensure a secure experience for end-users with new device deployments.

- Enable users to log in to macOS devices with familiar and secure identity provider credentials
- Compatible with Okta, Google, AzureAD, and O365
- Automate password resets, eliminating the need for a technician

5. Instant Remote Access

Easily access any macOS device with a single click and a range of options.

- Launch an SSH session directly from the web browser using Live Terminal
- Connect to macOS devices seamlessly using Splashtop or Addigy LiveDesktop

6. Always-on Compliance

Apply and enforce policies to individual devices or groups of devices to maintain compliance.

- Continuously monitor for security standard deviations and correct issues instantly
- Automatically re-enforce modified security settings

7. OS and Third-party Application Patch Management

Efficiently report, configure and manage OS and software updates.

- Review relevant updates and keep devices up-to-date without disrupting end-users
- Select which updates to push out immediately and which to delay
- Set user-specific limits for postponing updates

8. Monitoring & Auto-Remediation

Reduce support tickets and resolve issues before they impact end-users.

- Monitor device hardware health
- Create custom alert and remediation workflows

9. Software Deployment

Deploy almost any software or setting to your managed devices with ease.

- Install commonly used third-party applications in just a few clicks
- Combine software installation, scripting, and required MDM privacy settings for time-saving efficiency

10. Built with Security in Mind

Addigy prioritizes security for continuous compliance.

- Encrypt macOS devices with FileVault and escrow the keys
- Configure identity provider logins at the login window
- Remotely secure lost devices or protect sensitive data by locking or wiping them

To witness Addigy in action, request a demo at **Addigy.com/demo**, and experience the choice of MSPs worldwide for Apple Device Management.